



VERA BAIRD^{QC}
POLICE & CRIME COMMISSIONER

REPORT TO THE POLICE AND CRIME PANEL
REPORT OF THE MONITORING OFFICER
COMPLAINTS AGAINST THE POLICE AND CRIME COMMISSIONER ANNUAL
REPORT – APRIL 2015 - MARCH 2016

26th July 2016

1. Purpose of the Report

- 1.1 To provide the Police and Crime panel with the second ‘annual’ report about the complaints and purported complaints received and every conduct matter recorded by the Monitoring Officer between April 2015 and March 2016.

2. Background

- 1.2 The Police and Crime Panel has the statutory role of overseeing all complaints against the PCC and informally resolving non-criminal complaints, as well as criminal complaints or conduct matters that are referred back to the Panel by the Independent Police Complaints Commission (IPCC).
- 2.2 The Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 (the Regulations) make provision regarding the Panel’s powers and duties in regard to complaints made about the conduct of the PCC. The aim of the complaints system is to deliver resolution as quickly and effectively as possible for the majority of complainants through local resolution.
- 2.3 In accordance with the Regulations, the Panel is required to maintain suitable arrangements for handling complaints, recording conduct matters where there is an indication that the PCC may have committed a criminal offence and prescribing the manner in which any complaints alleging conduct which constitutes or involves, or appears to constitute or involve, the commission of a criminal offence and conduct matters are handled.
- 2.4 A procedure for dealing with complaints against the PCC was approved by panel members in November 2012 appointing the Chief Executive of the Office of the Police and Crime Commissioner as the Monitoring Officer
- 2.5 In respect of record keeping the panel agreed in this procedure that the Monitoring Officer will keep records of: every complaint and purported complaint received and every conduct matter recorded by the Monitoring Officer. In addition the Monitoring Officer is to report, on a regular basis, the summary details (such as can be reported in public), on the exercise of any and all of these functions to the Police and Crime Panel for monitoring purposes. As a consequence of this a full list of complaints received between April 2015 and March 2016 is provided, a total of 4, (2 of which have been reported to the Panel in Q2 and Q3 updates) .

Received	Nature of Complaint	Recorded / Action Taken
29th June 2015	<p>Dissatisfied with response re complaint against the former Chief Constable, subsequent correspondence involved the PCC.</p> <p>The issues raised relate to a case starting in 1997.</p> <p>This was not a complaint as such against the PCC, it was a request to review the Commissioner's original decision re not upholding the complaint against the former Chief Constable.</p>	The review of the case was conducted by the Chief Executive and a response sent on the 29th June 2015.
22 nd October 2015	Complained that Vera Baird as Chief Executive should not use a logo with her name on and the costs of changing the logo and stationary when she stands down.	<p>Complaint not upheld as it did not meet the criteria set down in legislation.</p> <p>Also advised the complainant that Vera Baird is the Police & Crime Commissioner not Chief Executive.</p>
28 th December 2015	Complaint regarding a campaign by Northumbria Police.	Responded to on the 5 th Jan 2016 stating that the complaint would not be recorded as it did not fall into the scope of the regulations
12 th February 2016	Complaint received via the Police and Crime Panel. The complainant is unclear about the issue and is more of a request for information.	Reply sent 16 th Feb 2016 advising that the complaint could not be pursued as it is unclear what the complaint is about. The complainant was asked to clearly state the nature of the complaint and resend to either the CEO, PCP or IPCC.